

## The Triple Guarantee

- Abrasion resistant
- Lightfastness
- Resistant to staining

### Conditions of Guarantee

This guarantee applies within **private living quarters** for all the laminated flooring which has been fitted to rooms used for everyday purposes, and which match the recommended usage classification according to EN 13329. The guarantee, however, does not apply in cases of chemical or machine damage. The guarantee applies from the date of purchase. The guarantee is not transferable, it only applies to the initial purchaser.

### Laying

The laminate flooring must have been laid in accordance with laying instructions. Laying information is included in each package, detailed laying instructions are available under [www.laminat-installation.com](http://www.laminat-installation.com).

### Treatment

Entrance-areas should be protected by a mat.

### Abrasion resistant

A claim under the guarantee for abrasion defects is justified if an area of at least one square centimetre of the colour has completely rubbed off. However, rub-off defects restricted to the edges of the panels are not covered by the guarantee.

### Lightfastness

Lightfastness level 6 according to Blue wool scale.

Test method according to EN 20105, with the exception of natural ageing.

### Resistant to staining

In the event of detrimental effects from the following substances: acetone, hand-cream, natural fruit and vegetable drinks, fats, coffee, cola-drinks, nail lacquer or similar products.

### Claims

Any claim must be made in written form and be accompanied by the Guarantee Card - with all required details completed - and the original sales receipt. The claim must be lodged within 30 days after the defect in question becomes apparent. We reserve the right to inspect the defect ourselves, or to have it inspected by our authorised agents, before recognising any claim.

### Compensation under Guarantee

All compensation under guarantee will be strictly in proportion to the market value of the goods in question. The current value is determined on the basis of the guarantee period. For example, the compensation payable for laminate product of end use class 31/private decreases by 1/12 p. a. compared with the original value of the goods. If the claim under guarantee is recognised, the customer will be provided with the necessary replacement panels free of charge by the dealer from whom the original sale was made. The costs of laying are to be borne by the customer; subsequent losses and costs of any nature whatsoever are not covered by the guarantee. In the event that Laminate Flooring is not available in the required colour, a selection will be made from the product range available at that time.

## Guarantee Card

We are there for you 3 times –  
the threefold guarantee

**3x**  
Guarantee

Please fill in:

Name:

Street:

Post code/  
location:

Telephone:  Fax:

E-mail:

Laying in which rooms?

- Bedroom
- Children's room
- Living room
- Kitchen
- Entrance hall
- Dining room
- Hobby room
- Other:







Décor?

Kind of décor:

Décor number:

Quantity:

What end use class does the décor belong to?

- |                                                                                                                                                        |                                                                                                                                                            |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/>  Living areas with little utilization      | <input type="checkbox"/>  Commercial areas with little utilization      |
| <input type="checkbox"/>  Living areas with medium utilization      | <input type="checkbox"/>  Commercial areas with medium utilization      |
| <input type="checkbox"/>  Living areas with intensive utilization | <input type="checkbox"/>  Commercial areas with intensive utilization |